CIRCULAR No. 30/2013

OFFICE OF THE COMMISSIONER OF POLICE

A Women Help-Line is working under the supervision of Spl. CP/Traffic, who has been appointed as the Nodal Officer for receiving complaints regarding inaction on complaints of harassment of women, molestation, violence, misconduct by police officials etc. (tel : 9818099012; email : splcptraffic@gmail.com) and for interaction with NGOs/Women Rights Groups etc.

The Women Help-Line receives many complaints on telephone and the Special CP during personal hearings, which are forwarded to the concerned police stations for necessary action. The staff at the Women Help-Line follow up with the police stations and take feedback from them and inform the complainants about the action taken. The Women Help-Line also receives many complaints and e-mails/SMSs related to women safety and sends these complaints to the concerned district for redressal of grievances.

All Addl. CsP/DCsP district are directed to closely supervise the action taken on the complaints, e-mails received from the Women Help-Line and ensure prompt redressal of the grievances mentioned therein.

12/6/13

(Neeraj Kumar)
Commissioner of Police:
Delhi

No. 5739-6041 /HAR/PHQ dated Delhi the 13/06/ 2013

Copy forwarded to:-

1. All Spl. CsP, Delhi.
2. All Jt. CsP & Addl. CsP including P/PTC Delhi/New Delhi
3. All Districts/Units Addl. CsP/DCsP including PHQ and FRRO, Delhi/New Delhi.
4. SO and PA to CP/Delhi.
5. All ACsP in PHQ, Traffic and SDPOs/District.
6. All SHOs in Delhi.
7. PRO/Delhi Police
8. HAR/PHQ with 10 spare copies for record.
9. Librarian PHQ