CIRCULAR

No. 04/2014, Record Branch, PHQ

Sub: - Foreigner's Helpline and Nodal Officer for issues related to foreign nationals.

A large number of foreign nationals are residing in various parts of Delhi on long term visas for studies, medical treatment, business, etc. Sometimes there may be issues concerning them, requiring police intervention. Most of these grievances may normally be redressed by the local police station. At times, there may be some common policing issues which may affect foreigners as a group. There are a few associations of foreigners, particularly students living in Delhi who would like to seek interaction with police to resolve issues concerning foreigners.

2. In view of the above, Jt. CP, New Delhi Range is appointed as Nodal Officer to be the apex official to handle issues pertaining to foreigners interalia their safety and security in the capital city of Delhi. He shall –

(a) Convene a joint meeting every three months with representatives of associations of foreign nationals living in Delhi and representatives of concerned foreign missions.

(b) Intervene and issue directions to the concerned DCsP, if the issue pertains to the police and can be resolved.

(c) Analyze the complaints made by foreigners to find out the nature of problems being faced by them and make recommendations to CP, Delhi about the measures to be taken to address these problems.

3. Mobile Number +91-8750871111 will be a dedicated Helpline for foreign nationals. It shall be widely publicized and added onto the Delhi Police website. Jt. CP, New Delhi Range shall be responsible for supervising this Helpline for foreign nationals and keep a record of all calls received and take steps to resolve them.

(S.K. GAUTAM)
JOINT COMMISSIONER OF POLICE:
POLICE HEADQUARTERS, DELHI

No. 377-409 /Record Br., PHQ dated Delhi, the 03/02/2014

Copy to: -

1. All Spl. Commissioners in Delhi Police.
2. All Joint Commissioners in Delhi Police.
3. All Addl. Commissioners including P/PTC, Delhi.
4. All Addl. CsP/DCsP, Distts./Units including PHQ & FRRO, Delhi.
5. SO, PS & Reader to CP, Delhi.
6. PRO, Delhi Police.
7. LA and FA to CP, Delhi.
8. All ACsP and Insprs./Hd. Asstts. in PHQ.
9. Inspr. CR, PHQ for strict compliance.
10. I/c Computer Cell, PHQ.
11. All ACs and I/c Computer in CB, PHQ.

OFFICE OF THE COMMISSIONER OF POLICE : DELHI.

POLICE HEADQUARTERS, MSO BUILDING, I.P. ESTATE NEW DELHI 110002.
Tele/Fax No. 011-23490292, Email: cntphq-dl@nic.in

O R D E R

This is in continuation to this headquarter Circular No. 04/2014 issued vide NO. 377-402/Record Branch/PHQ dated 03.02.2014 vide which Jt. CP/New Delhi Range, Delhi was appointed as Nodal officer to handle the issues pertaining to foreigners interalia their Safety and Security in the Capital City of Delhi and in continuation to PHQ's order No. 15308-354/C&T/AC-II/PHQ dated 03.06.2016 vide which Jt. CP/South Eastern Range was appointed as Nodal Officer for the issues related to African Nationals.

Now the matter has been examined afresh and Jt. CP/Southern Range, Delhi is appointed as a Nodal Officer for foreign nationals including African Nationals.

This has the approval of the Commissioner of Police, Delhi.

(VIKRAM K. PORWAL)DCP/HQ.
For COMMISSIONER OF POLICE
DELHI

No. 28668-730 /AC-II/C&T/PHQ, dated New Delhi, the 6/9/2018.

Copy forwarded for information and necessary action to, the:-

1. All Spl. Commissioners of Police, Delhi.
2. All. Jt. Commissioners of Police, Delhi.
3. All Addl. CsP/DCsP, Distts./Units including PHQ, FRRO and P/PTC, Delhi/New Delhi.
4. SO, PS & Reader to CP, Delhi.
5. PRO, Delhi Police.
6. LA & FA to CP, Delhi.
7. All ACsP and Insprs. in PHQ.
8. I/C Computer Cell/PHQ.
9. SO to Jt. CP/SR, Delhi alongwith one file received vide your office No. 3774/SO/SR dated 29.8.2018.
10. HAR/PHQ.

51/SO

6/9/18

6/9/18