OFFICE OF THE COMMISSIONER OF POLICE : DELHI.

Circular No. 49 /2012 **DELHI POLICE**

Keeping in view their vulnerability to unscrupulous designs by criminals and anti-social elements, several instructions/guidelines have earlier been issued regarding the safety and security of senior citizens. Besides those instructions/guidelines, the following steps for the safety, and security of the senior citizens should be taken by the Police:

1. Senior citizens, who are living alone or with spouse, should be identified and registered through the beat staff on a regular basis.

2. Each Police Station should maintain an up-to-date list of registered senior citizens category-wise such as Retd. Govt. /Military Officers, retired diplomats etc. and send a fortnightly diary of the newly registered senior citizens to the Senior Citizens Security Cell, PHQ.

3. All details regarding senior citizens should be available in the Registers of Division Officers and the Beat Books of Beat Officers.

4. Every registered senior citizen should be visited **at least once a week** by the beat/division staff and once a month by SHO/ATO without fail.

5. These visits should be meaningfully utilized to sensitize them regarding safety and security precautions as also to develop an empathetic bond with them.

6. Security Audit of all the registered senior citizens should be done in accordance with Standing Order No. 377/2009.

7. Senior citizens should particularly be sensitized to take security measures like protective grills, fences, door chain, magic eye, alarm bell, door phone etc.

8. The registration and follow-up verification of their servants/chowkidars/attendants & drivers should be done on priority.

9. A printed handout with do's and don'ts should be given to the senior citizens for their guidance regarding security.

10. The telephone numbers of the Addl. CsP/DCsP/ACsP/SHOs, Police Station and Senior Citizens Helpline 1291 should be got displayed at some prominent place in the houses of senior citizens.

11. Senior citizens should also be given the name, address and telephone numbers of the NGOs whom they can approach for help.

12. All complaints pertaining to senior citizens and the distress calls received through Senior Citizens Helpline should be attended to promptly by the local police.

The implementation of the above mentioned steps should be carefully monitored by Jt.CsP/Addl. CsP, DCsP and ACsP.

22/6

(B.K.GUPTA)
COMMISSIONER OF POLICE,
DELHI.

No. 5851-6050 /Record Branch/PHQ, dated Delhi, the 22 /06/2012.

Copy to:-

1. All Special Commissioners of Police, Delhi.
2. All Joint/Addl.Commissioners of Police, Delhi.
3. All Dy. Commissioners of Police, Districts/Units including FRRO, IGIA & Spl. Cell, Delhi/New Delhi.
4. SO to CP & LA to CP/Delhi.
5. All ACsP & Insprs./PHQ, Delhi.
6. All SHOs in Delhi.
7. I/C Senior Citizens Security Cell/PHQ with 5 spare copies.
8. I/C Library, PHQ qirh 5 spare copies.
9. AC-I/C&T Br.(PHQ).