## OFFICE OF THE SPECIAL COMMISSIONER OF POLICE: CRIME, DELHI

No. 10/2015

## **CIRCULAR**

The 'LOST REPORT APP', an online mobile web application has been launched to issue a report to an individual in case of loss of important documents like Passport, I-Card, Ration Card, Driving License, etc., so that the issuing authority can reissue a fresh document on the basis of the lost report. By entering relevant details on this mobile/web based application, one can lodge a lost report and obtain a printable and digitally signed report on the same. The 'LOST REPORT APP' facilitates people to lodge their complaint without going through the hassle of visiting a Police Station. This has neither absolved SHOs from the legal obligation under Cr.P.C. for taking legal action at Police Station nor replaced the existing system totally.

- 2. It has been learnt that the Duty Officer of Police Station instead of entertaining the complainant who come to PS for registering their complaint of missing item, at the Police Station, direct them to register the same through online 'Apps'.
- 3. Therefore, all the staff working in the Police Station should be briefed that in case a complainant comes to a Police Station to lodge a complaint regarding missing of any item, documents, etc., she/he should be attended to properly for necessary legal action instead of asking her/him to register through the online web/mobile application.

SPECIAL COMMISSIONER OF POLICE CRIME: DELHI

No. 1216-1578/Record Branch/PHQ dated Delhi, the 29/64 2015

Copy forwarded for information and necessary action to the:-

- 1. Special Commissioner of Police, L&O, Delhi.
- 2. Joint Commissioner of Police Ranges.
- 3. All Deputy Commissioner of Police, Districts, including Airport and Railways.
- 4. SO to CP/Delhi.
- 5. All ACsP/Sub-Division.
- 6. All SHOs, ATOs and Inspectors/Investigation.