PRESS RELEASE
DELHI POLICE
NORTH DISTRICT

Dated- 21.11.2026

SH. ANURAG KUMAR, IPS, COMMISSIONER OF POLICE, DELHI, HOLDS JAN SUNWAI AT PS SUBZI MANDI AND WOMEN POLICE STATION, NORTH DISTRICT AND ALSO HELD AN INTERACTIVE SESSION WITH THE POLICE PERSONNEL.

- DIRECT PUBLIC INTERACTION TO FACILITATE ACCESSIBLE POLICING AND RESPONSIVE GRIEVANCE REDRESSAL.
- THE COMMISSIONER OF POLICE PERSONALLY HEARS CITIZENS' GRIEVANCES DURING JAN SUNWAI AT PS SUBZI MANDI AND WOMEN POLICE STATION.
- THE RECOVERED STOLEN/MISSING MOBILE PHONES WERE ALSO HANDED OVER TO THE RIGHTFUL OWNERS.
- COMMISSIONER OF POLICE, DELHI, ALSO VISITS WOMEN POLICE STATION, NORTH DISTRICT, REVIEWS FUNCTIONING INFRASTRUCTURE AND ALSO INTERACTS WITH STAFF.
- INITIATIVE REINFORCES DELHI POLICE'S COMMITMENT TO SENSITIVE, ACCOUNTABLE AND CITIZEN-CENTRIC POLICING.

BACKGROUND:-

Accessible police assistance and effective grievance redressal are essential to strengthening public trust. Regular interaction with citizens provides an opportunity to understand their concerns, identify difficulties faced in seeking assistance and make police services more responsive to their needs.

In furtherance of this approach, today 'Sh. Anurag Kumar, IPS, Commissioner of Police, Delhi, held Jan Sunwai at Police Station Subzi Mandi and Women Police Station North District, and the interactions focused on providing citizens a direct opportunity to present their concerns before the senior-most leadership of Delhi Police. He also visited the Women Police Station, North District, to review its functioning, infrastructure and interacts with staff.

JAN SUNWAI AT PS SUBZI MANDI AND WOMEN POLICE STATION:-

During Jan Sunwai at PS Subzi Mandi and Women Police Station, North District, the Commissioner of Police personally interacted with the public and listened to their grievances. Citizens were provided an opportunity to explain their problems, share their concerns and bring matters requiring police attention to his notice.

The interaction provided a direct platform for communication between the public and police leadership. Personal hearing of grievances also offered an opportunity to better understand citizens' expectations regarding police assistance, the handling of complaints and their experience of approaching a police station.

The mobile phones successfully traced and recovered through the CEIR portal were also handed over to their rightful owners, bringing smiles to their faces and reaffirming Delhi Police's commitment to public service and the recovery of lost property.

The programme reflected the importance of an approachable police station where every person can present a grievance with confidence and receive a patient and respectful hearing. Such interactions support meaningful public participation and help strengthen the relationship between the police and the community.

VISIT TO WOMEN POLICE STATION:-

The Commissioner of Police, Delhi, Sh. Anurag Kumar, conducted an official visit to the Women Police Station to review its operational functioning, and infrastructure. During the visit, the Commissioner thoroughly inspected various branches of the police station, including the reception desk, complaint handling unit, record rooms, and victim support facilities.

INTERACTION WITH STAFF:-

He also held an interactive session with the police personnel posted at the PS Subzi Mandi and Women Police Station. Listening to their field experiences and operational challenges, he commended their dedication and assured them of full administrative support and welfare measures to enhance their working conditions. He directed the staff to maintain a compassionate and victim-centric approach while dealing with complainants, ensuring that every woman approaching the station feels safe, heard and supported.

STRENGTHENING POLICE–PUBLIC CONNECT:-

Jan Sunwai provides an important platform for bringing public concerns directly to the attention of police officers. Beyond individual grievances, such interactions help the police understand issues affecting the community and assess how police services can better meet citizens' needs.

The Commissioner of Police's interaction at PS Subzi Mandi and Women Police Station underscored the importance of maintaining a close connection with the public. The initiative brought together two essential aspects of policing—listening to citizens and ensuring that women have accessible avenues to seek assistance.

COMMITMENT TO PUBLIC SERVICE:-

North District Police remains committed to providing accessible, fair and responsive police services. Sustained public interaction, sensitive handling of grievances and appropriate action in accordance with law remain central to its efforts to strengthen public confidence.

Through Jan Sunwai and dedicated engagement with women, Delhi Police continues its endeavour to ensure that every citizen approaching the police is heard with respect and treated with dignity.

(NIHARIKA BHATT) IPS

Dy. Commissioner of Police

North District, Delhi