## OFFICE OF THE SPECIAL COMMISSIONER OF POLICE, WELFARE & ESTATE OVERSIGHT, OPL COMPLEX, 5, RAJPUR ROAD, DELHI-110054.

No. /SO/Spl.CP/Welfare & EO dated Delhi, the 09/11 /2016. To

All Distt./Unit DCsP Delhi/New Delhi.

Subject: Welfare - Implementation of SMS Alert system.

Memo .:

It has been observed that the SMS Alert system introduced by different Distts./Units for communication of messages to police personnel in regard to more than 30 Welfare related matters, is not being put to full use even after one year of its introduction. The enclosed table shows that while many districts/units have improved their performance, some have shown decline. There is scope for improved performance by all.

As you are aware, the SMS Alert avoids needless wastage of time, money and energy on the part of personnel in going to their controlling offices for enquiries on progress in regard to their welfare matters.

In the light of above, you are requested to galvanize your officers for achieving maximum percentage of communication through SMS alerts.

Please acknowledge.

Encl.: As above.

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(S.Vasudeva Rao) Spl. Commissioner of Police, Welfare & Estate Oversight, Delhi.

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No. /SO/Spl.CP/Welfare & EO dated Delhi, the og /// /2016.

Copy to, the:

- 1. Commissioner of Police, Delhi.
- 2. All Special Commissioners of Police, Delhi.
- 3. All Joint Commissioners of Police, Delhi.
- 4. All Addl. Commissioners of Police, Delhi.
- 5. DCP/Welfare, Delhi.